

## Frequently Asked Questions:

### 1. I received a call from the Ministry of Natural Resources. Why are they contacting me?

As part of the ministry's commitment for public engagement under the [Legacy Oil and Gas Wells Action Plan](#), the Ministry of Natural Resources is hosting a Telephone Town Hall for residents and landowners in the Counties of Elgin, Oxford, Middlesex and Lambton. The ministry has engaged Sussex Strategy Group, a public relations firm, on how best to engage and maximize participation within the community and to support the delivery of the Telephone Town Hall. Information about the upcoming public engagement activities is available on the ministry's webpage: [Ontario.ca/gasandoilwells](http://Ontario.ca/gasandoilwells).

### 2. How do I know if I have a well and if this Telephone Town Hall applies to me?

The ministry is targeting public engagement with communities in Southwestern Ontario where there are many old and inactive wells.

You have been contacted by the ministry to participate in the Telephone Town Hall as this information may be relevant to you as a resident and/or landowner in Oxford, Elgin, Middlesex or Lambton. Even if you are not aware of an old and inactive oil or gas well on your property, there could be a well nearby.

The Telephone Town Hall will increase awareness and help residents and landowners better understand what it means to have an old and inactive well on their property. The ministry is also seeking feedback from residents and landowners to ensure the ongoing relevancy and effectiveness of the implementation of the old and inactive oil and gas wells Action Plan.

### 3. I'm not sure if I have a well on my property. How do I find that out?

To find out if there is a record of a well on or near your property, you can search the [Petroleum Well Map](#). Once you see the map of the petroleum wells, you can further search a specific address or area to find any well record in the provincial database.

If you know you have an old or inactive oil or gas well on your property and want to view more detailed records about it, you may also use the [Oil, Gas and Salt Resources Library Petroleum Well Map](#). If you need help understanding the data concerning a particular well, call the Oil, Gas and Salt Resources Library at 519-686-2772.

If you are unable to find a well record, there could still be an undocumented well on your property. If you discover a well on your property that is not in the petroleum well databases, or you are not sure, contact the Ministry of Natural Resources Petroleum Operations Section by email at [POSrecords@ontario.ca](mailto:POSrecords@ontario.ca) or at 519-873-4634.

For further information you can refer to [Ontario.ca/gasandoilwells](http://Ontario.ca/gasandoilwells).

#### **4. When should I contact the ministry?**

If you suspect that there may be a petroleum well, it is recommended that you stay a safe distance and contact the ministry at [posrecords@ontario.ca](mailto:posrecords@ontario.ca) or at (519) 873-4634.

If you find signs of a leaking well on your property, please visit the ministry's [webpage](http://Ontario.ca/gasandoilwells) (Ontario.ca/gasandoilwells) for reporting information.

#### **5. Where can I find more information about the Telephone Town Hall?**

Information about the upcoming public engagement activities is available on ministry's webpage: [Ontario.ca/gasandoilwells](http://Ontario.ca/gasandoilwells).

For more information about the Telephone Town Hall and how to participate, please email the ministry's Strategic Petroleum Initiatives Section at [contact.SPIS@ontario.ca](mailto:contact.SPIS@ontario.ca).