



COVID-19 Update Property Tax and Water/Sewer Bills

How Do I Pay My Property Tax and Water/Sewer Bills?

1. Payments in Person at the Town Office – 546 Niagara St. Wyoming, ON

Staff continue to work at the Municipal Office during usual business hours, however the **office is closed to the public.**

There is a drop box and envelopes in the lobby for those who wish to drop off payments. The lobby will be open from 8:30 am to 4:30 pm Monday to Friday (excluding holidays). There is a telephone in the lobby if you wish to speak to staff when you arrive. A drop-box is also available from the outside of the building to accept non-cash payments after hours.

Unfortunately **payment by debit card is not available at this time.** Thank you for understanding.

2. Online Banking

Visit the website of your banking institution to make payments online.

Search for “Plympton-Wyoming” and add us as a payee. There will be one payee for taxes and one for water.

Your tax account number is your tax roll number excluding the 3835 and including the ending 0000. For example, if the property's roll number is 3835.340.123.4567.0000 then your account number for online banking is 34012345670000.

Your water account number is on your water bill. Do not include the hyphen.

3. Pre-Authorized Payments (PAP) Plans

There are two types of Pre-Authorized Payment (PAP) plans to choose from:

- Monthly PAP Plan (automatically withdraws your annual taxes in equal monthly installments on the last day of each month from your bank account)
- Installment PAP Plan (automatically withdraws installment amount due from your bank account on the regular installment due date)

View our [Pre-Authorized Tax Payment Application](#) or call the office for more information.

4. By Mail

Please ensure all mailed in payments **arrive** by the due date and include a payment stub from your bill. Our mailing address is P.O. Box 250, Wyoming, ON, N0N 1T0.

5. At the Bank or Telephone Banking

Tax and water/sewer bills can be paid at your local bank. Please provide the teller with the payment stub from the bottom of your bill.

Please check with your local branch for their guidelines on social distancing and for changes in business hours before you go to the bank.

Your bank may offer telephone banking. Please contact them directly for more information.

Changes to Penalties and Interest

Property Taxes

The 2020 interim tax bill due date is May 31st. Penalties and interest will not be applied to outstanding 2020 taxes until July 1st. Therefore property owners have until June 30th to pay their 2020 interim bill. There will still be interest added to 2019 and older property tax arrears balances. Pre-authorized payments are scheduled to be withdrawn on the regular due dates. Accounts set up for monthly pre-authorized payments can defer a monthly payment. Please contact the office at least three business days before the payment is scheduled to come out of your account.

Water & Sewer

The next water/sewer bill will be due on June 15. Penalties and interest will not be applied to outstanding water/sewer bills until June 16th, 2020.